

Leisure Centre Membership

Terms and Conditions

- By joining the leisure centre, You or the person purchasing the membership on your behalf are agreeing to abide by the terms & conditions, code of conduct and rules & regulations. (Copies of which are available from leisure centre reception)
- Your choice of membership category will determine your access time, facility use and classes.
- Where stated, I.D. will be required to avail of chosen membership option.
- Family membership includes two adults and two children under the age of 15 years old. Additional children will be charged accordingly. Children up to 15 years old may avail of pool only facility.
- Children two years and under are complementary.
- Friend incentive packages consist of all adults paying on the same day with memberships expiring on the same date in their chosen category.
- To avail of a direct debit membership, you must complete a membership application form and a mandate form.
- Direct debit memberships require one upfront payment on joining.
- Direct debit payments are due on the 11th of each following month. These payments will continue until you cancel directly with the leisure centre.
- A staff member will inform all current direct debit members if membership rate increases at any stage during membership term.
- One direct debit fail will result in membership being cancelled. Cancelling of a direct debit will result in member having to re-fill membership and mandate form, make first month upfront payment and pay any outstanding balances.
- From time to time the leisure centre will run events and sales that will be available to all new and members due for renewal around promotion times. However, these rates are only available during promotion times and should not be assumed as ongoing rates.
- Membership rates and categories are subject to change.
- Memberships cannot be frozen at any time unless medical documentation is provided. Membership will reactivate automatically on the date provided on the medical form. Maximum term that membership can be frozen is up to 6 months and will automatically activate after this time.
- Membership can only be frozen once during a membership term.
- All members and guests must check-in at reception. Members check-in by using their key for or by giving their full name. Guests or cancelled members must pay the daily usage fee and supply a name and emergency contact number. Cancelled members also have the option of renewing membership to gain access.
- Off peak membership times are from 7am to last check in at 4:30pm, and must vacate the facility by 5:30pm sharp daily.
- Peak members may check in from 7am. Last check in is 9:30pm and must vacate the facility by 10:15pm sharp daily.
- Keeping with updated GDPR Regulation, by supplying your phone number and e-mail address you are agreeing to allow The Tullamore Court Hotel Leisure to contact you as a current and past member.
- By joining the leisure centre, you are agreeing to the leisure centre code of conduct, which can be found at the leisure centre reception.
- Access to the leisure centre can be refused if the staff member on duty has any concerns regarding health and safety to the member or members using the facility at any time.
- Appropriate swimwear that does not draw offence is required when using pool zone facilities and classes.
- Management has the right to refuse or amend memberships.
- Membership is strictly non-transferable and non-refundable and management reserve the right to amend the above rules and regulations for the benefit of all members.
- All Members, residents and guests are advised in keeping in line with the data protection law, all data received will be held by management of the Leisure Centre and kept stored in a locked area in the leisure centre. Data will be destroyed after 12 months. Full data protection policy is available on request